



CHANNEL CLUB

# PROGRAM GUIDE



## CHANNEL CLUB

We are thrilled to unveil our enhanced rewards program, Channel Club.

To help you navigate the new platform, we've created a comprehensive Program Guide. This guide provides essential instructions for successful registration, profile and reward card setup, sales claims submission, and much more.

As a Channel Club member, you earn money by submitting eligible sales claims and gain instant mobile access to client promotions and resources.

Enjoy the convenience of receiving payments within 48 hours of a sales claim, directly loaded onto your personalized, reloadable VISA debit card that offers a wide range of reward options.

**Clara Cloud**  
**Channel Success Manager**

# Channel Club Program Guide

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1. Channel Club Rewards Overview
2. How To Register (Video)
3. Log-In / Activate Account
4. Home Page
5. Promotions -SKU/Product Lists
6. Submit Claims
7. Rewards
8. Resources
9. Support Email, Phone & Program FAQ

1

With Channel Club, you earn money on every eligible sales claim and have instant access to contests & promotions.



Submit claims on any device

2

You get paid within 48 hours of submitting a valid sales claim and money is loaded onto your personalized Channel Club Reloadable Debit Card.



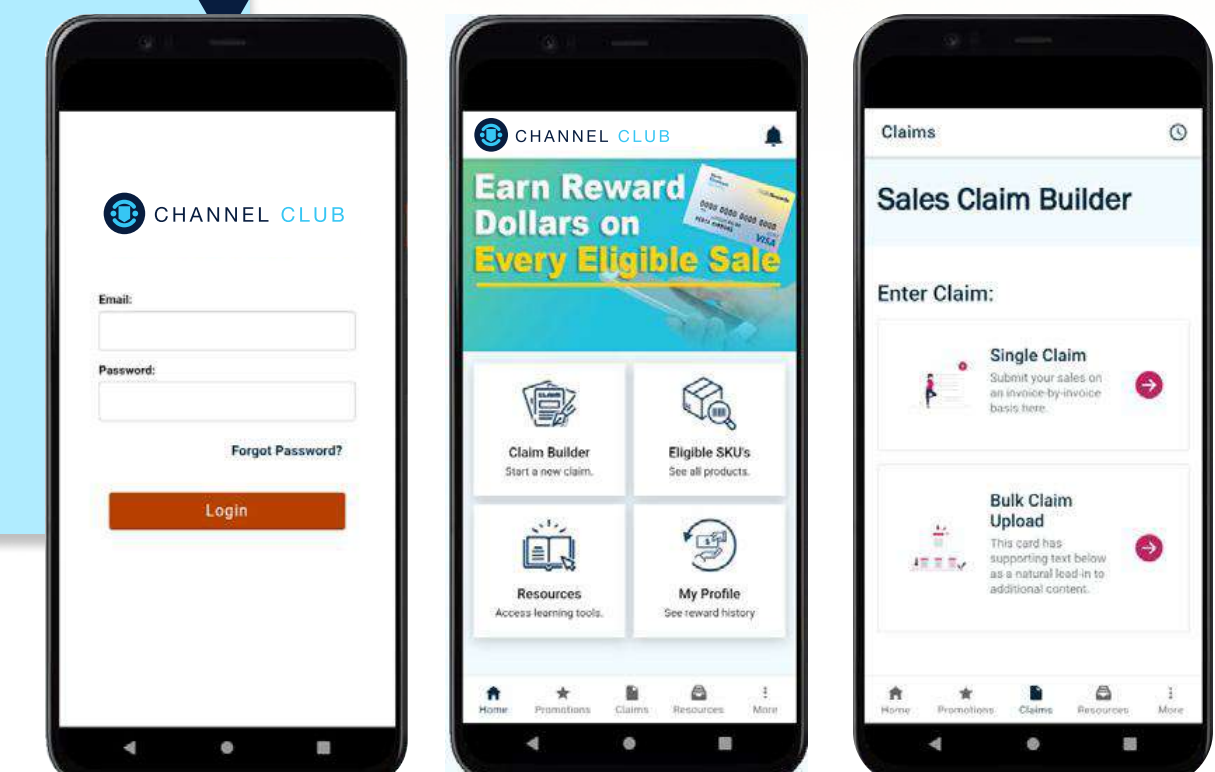
3

With Channel Club, you can download SKU lists/Product Lists, see current store offers and track your progress on a personalized account dashboard.

4

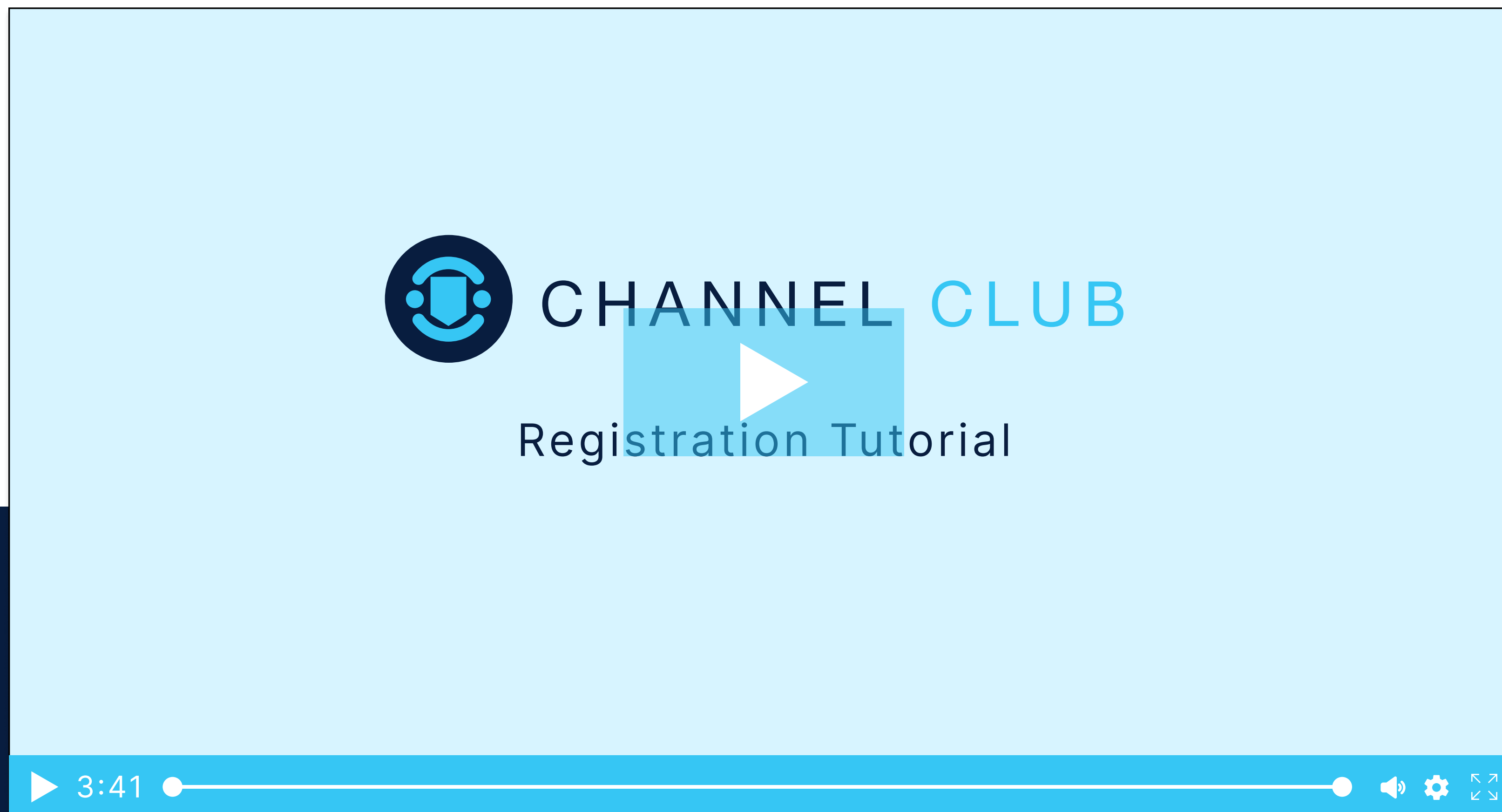
With our easy-to-use tools and mobile app you have access to the latest resources to enhance your sales success.

For easy claiming, download the SSB Rewards Mobile app after registering. Visit your App Store.



# Register for Channel Club

Join Channel Club by visiting [www.channelclub.com](http://www.channelclub.com)



**CLICK TO WATCH THE VIDEO TUTORIAL**

# Log-In & Activation

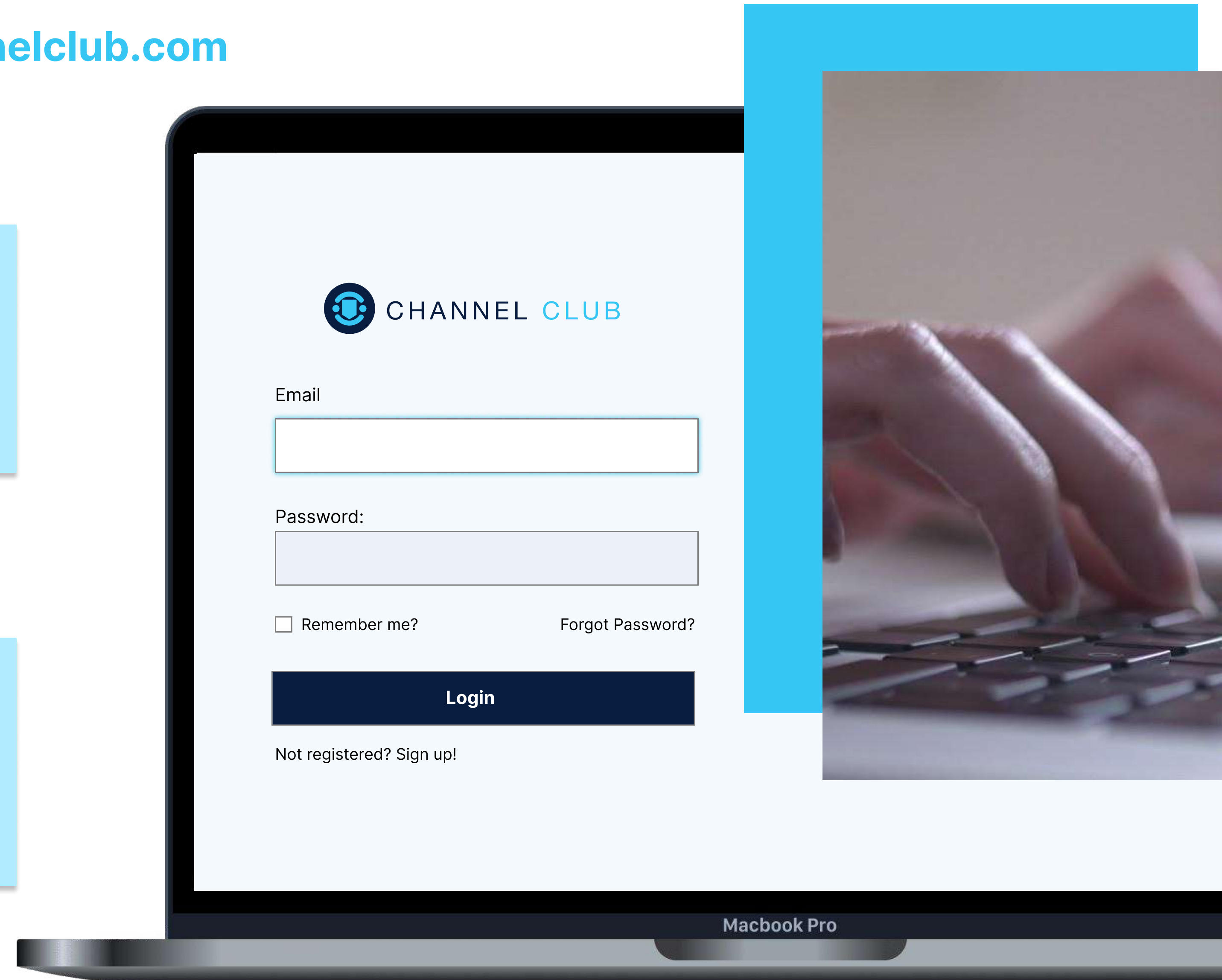
Join Channel Club by visiting [www.channelclub.com](http://www.channelclub.com)

1

When you visit the Channel Club site the first time, you will be asked to register by clicking the sign-up link.

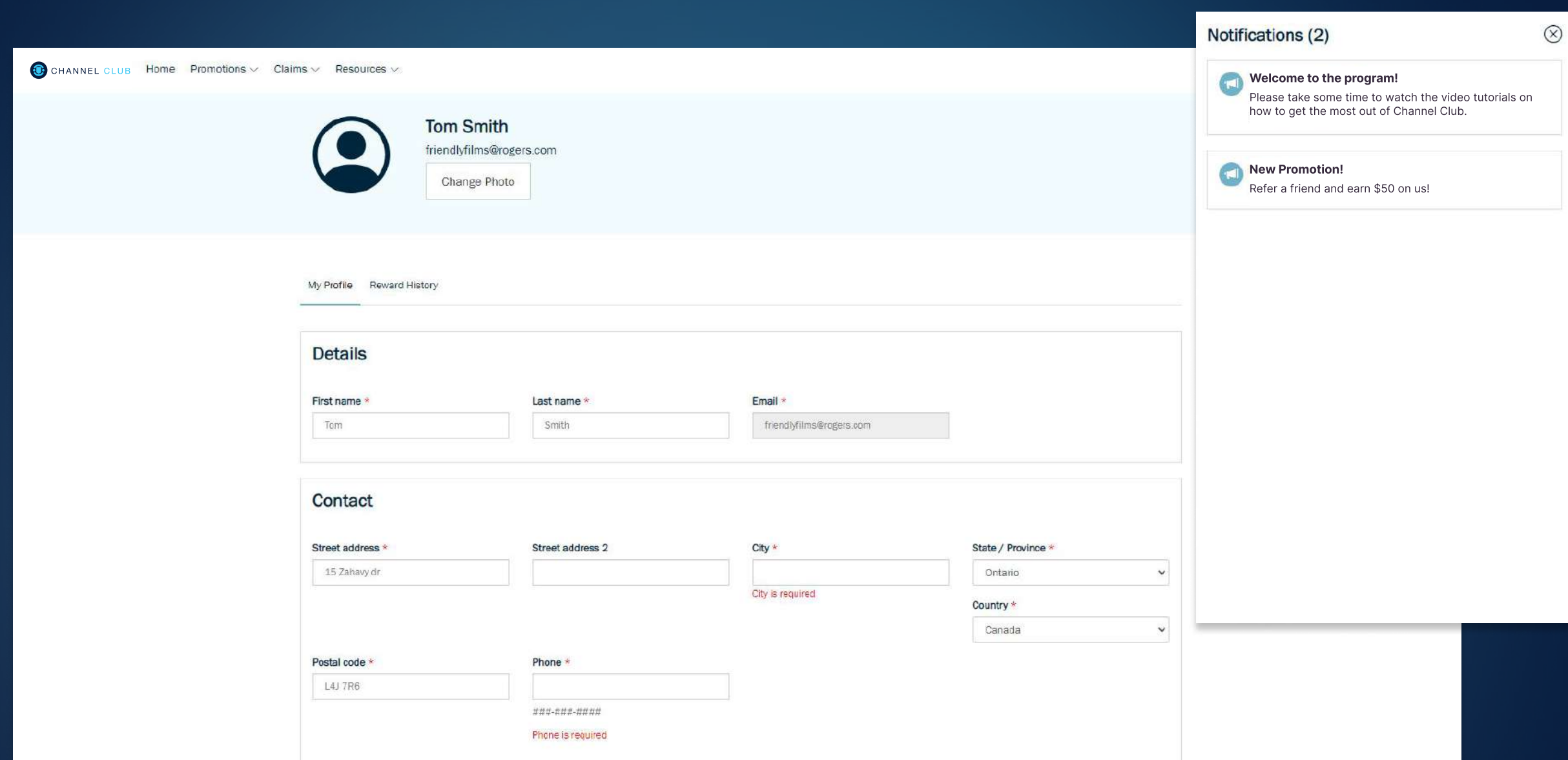
2

Provide your contact information, select your store and create a password and then you will receive an email within 24 hours to activate your account.



Once you activate your account you will be asked to complete your profile including your name, tax information and reward card preference. Please ensure you add all relevant information. You can also upload an image for your profile picture.

You will be notified of messages when the yellow ball is indicated, and you can always click your profile icon to access relevant information about the program, FAQ's, Terms & Conditions and Support.



**CHANNEL CLUB** Home Promotions Claims Resources

**Tom Smith**  
friendlyfilms@rogers.com  
Change Photo

My Profile Reward History

**Details**

First name \* Tom  
Last name \* Smith  
Email \* friendlyfilms@rogers.com

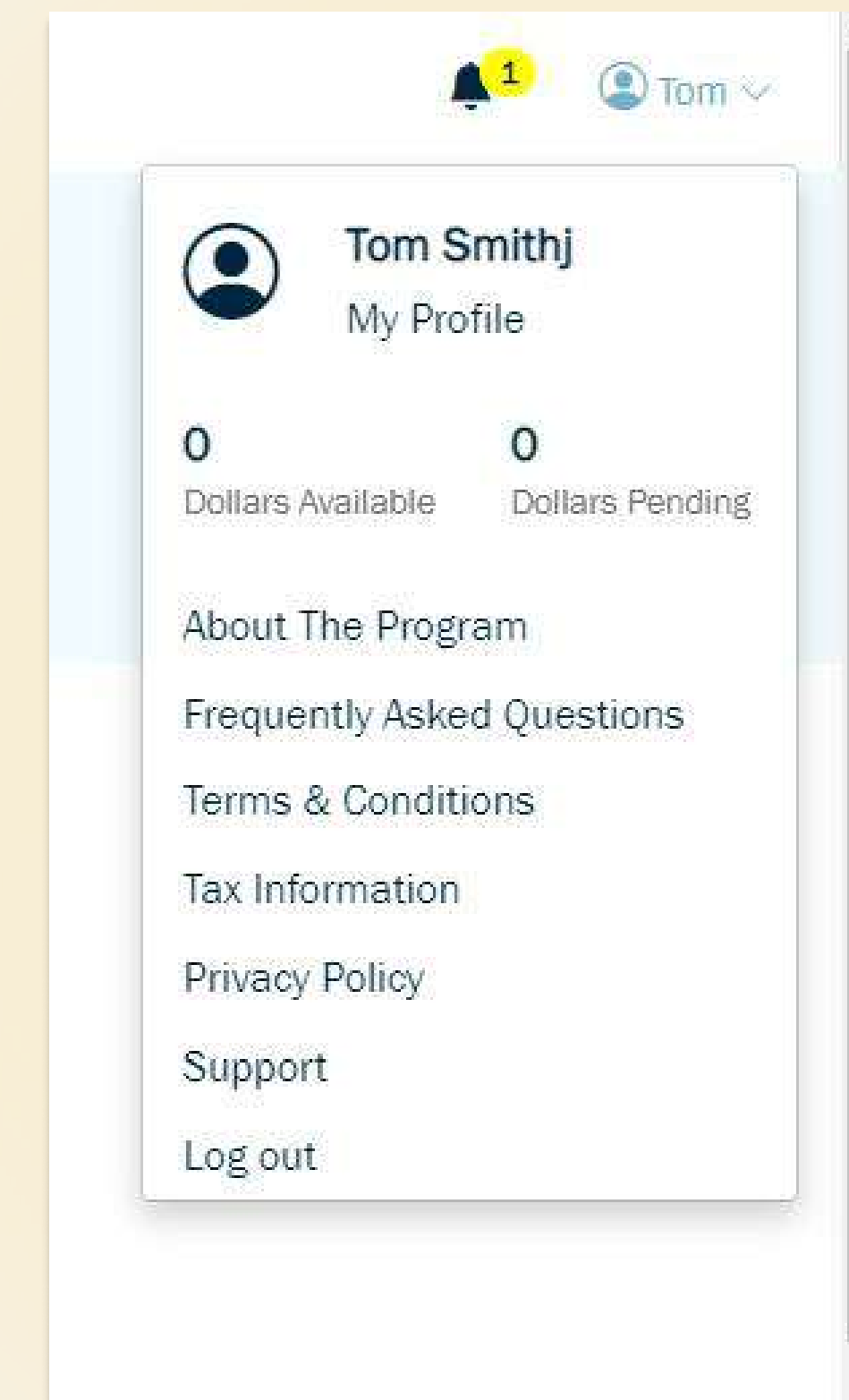
**Contact**

Street address \* 35 Zahavy dr  
Street address 2  
City \* City is required  
State / Province \* Ontario  
Country \* Canada  
Postal code \* L4J 1R6  
Phone \* Phone is required

**Notifications (2)**

**Welcome to the program!**  
Please take some time to watch the video tutorials on how to get the most out of Channel Club.

**New Promotion!**  
Refer a friend and earn \$50 on us!



1 Tom

**Tom Smithj**  
My Profile

0 Dollars Available 0 Dollars Pending

About The Program  
Frequently Asked Questions  
Terms & Conditions  
Tax Information  
Privacy Policy  
Support  
Log out

# Home Page

On the home page you can access modules for your sales success.

- CLAIM BUILDER
- PROMOTIONS
- SKU/PRODUCT LISTS
- STORE OFFERS
- RESOURCES

You can access each module by clicking on the icons to the right of the rotating banner or on the top left navigation.



**Claim Builder**  
Start a new claim.



**Resources**  
Learn more.



**Reward History**  
Your past earnings.



**Eligible SKU's**  
All products.



**Store**  
The market

## Featured Promotions

Check out the latest promotions and **dare to dream** to maximize your earnings!

All promotions

All claims



## Helpful Links

FAQs

Customer Support

About The Program

Terms & Conditions

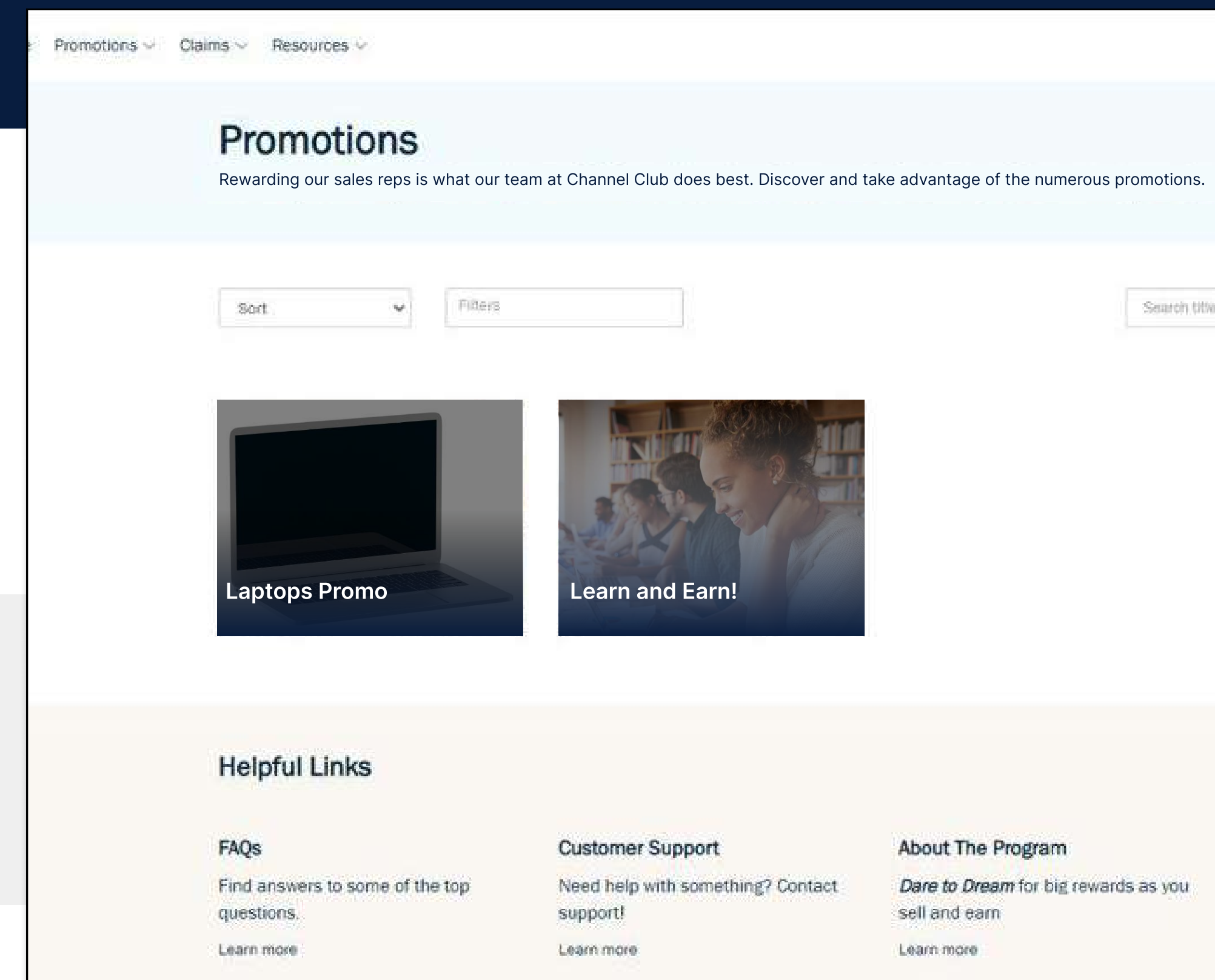
# Promotions & SKU's

In the promotion section you will find SKU/PRODUCT LISTS where you can find the product name, SKU and reward amount. Just click on a tile and it will take you to the corresponding list.



**You can also access Eligible SKU's by clicking this icon on the home page.**


Check this section often as we will always be updating the eligible SKU/PRODUCT lists, contests and promotions.




The screenshot shows the 'Promotions' section of the Channel Club website. At the top, there are navigation links for 'Promotions', 'Claims', and 'Resources'. Below the title 'Promotions', a subtitle reads: 'Rewarding our sales reps is what our team at Channel Club does best. Discover and take advantage of the numerous promotions.' There are two input fields: 'Sort' with a dropdown arrow and 'Filters'. A search bar is also visible on the right. Below these are two promotional tiles: 'Laptops Promo' featuring a laptop image and 'Learn and Earn!' featuring an image of people working. At the bottom, there is a 'Helpful Links' section with three columns: 'FAQs' (Find answers to some of the top questions, Learn more), 'Customer Support' (Need help with something? Contact support!, Learn more), and 'About The Program' (Dare to Dream for big rewards as you sell and earn, Learn more).

# Build & Submit Claims

Enter Claim:







**Single Claim**  
Submit your sales on an invoice-by-invoice basis here.



**Bulk Claim Upload**  
This card has supporting text below as a natural lead-in to additional content.

Claims In Progress (0)

Purchase Order	Date Created (EST)	Last Updated (EST)	Claim Type	Dollars	Actions
   					

1 Setup
2 Upload
3 Share
4 Review

### Setup Your Claim

Start your claim below. Please note, SKUs cannot be added until an Invoice Date has been selected.

**Claim Info**    Add SKU    Serial Numbers

Claim Type \*  
Select Claim Type

Invoice Date \*    Delivery Date \*

Purchase Order \*

Consumer  
Search an existing consumer.    Clear    Lock

Consumer Name \*


Street \*    Suite \*

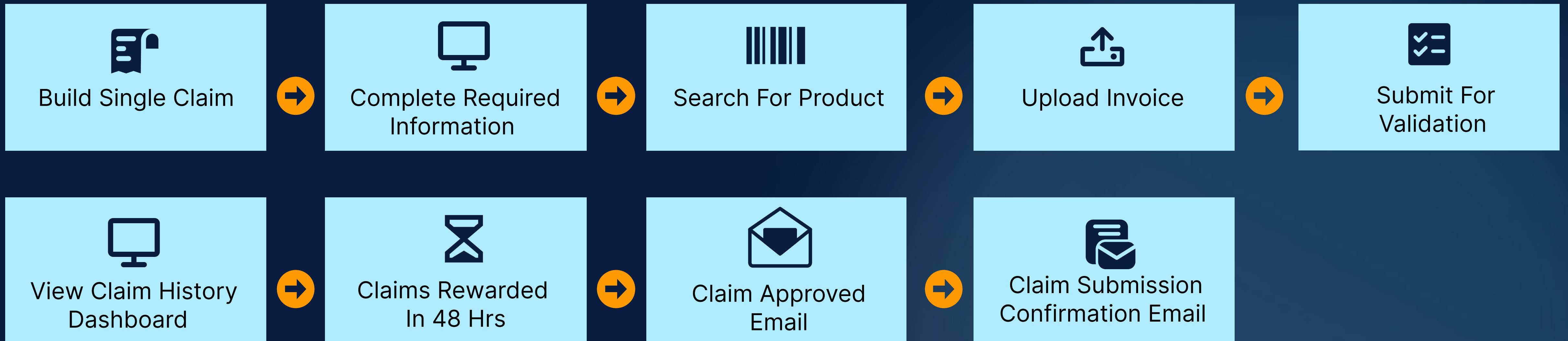
City \*    Zip/Postal Code \*

Select Country \*    Select Province/State \*  
Country \*    Province/State \*

Contact Person    Phone (999.999.9999)    Ext

**Items**    0

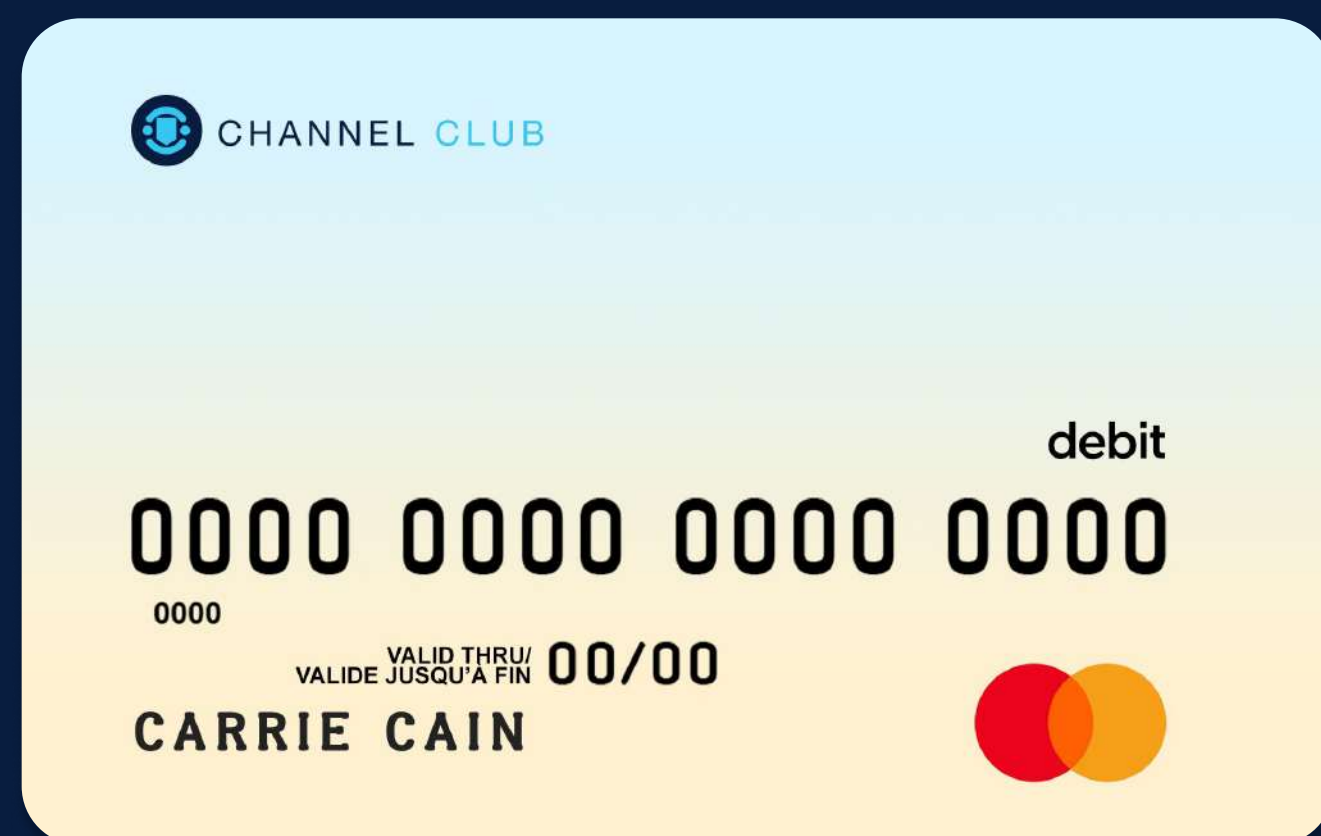
Product	Qty.	Dollars
		



# Rewards Portal

Channel Club is an exclusive program for our partners and reps.

With Channel Club you earn reward dollars every time you sell eligible products and solutions. And with the convenience of a reloadable Visa debit card you have the flexibility to redeem your rewards virtually anything you dare to dream about!



Once your sales claims are validated you will earn reward dollars within 48 hours on your personalized reloadable SSB Channel Club Mastercard debit card.\*

You can create your card account by visiting [www.channelclub.com](http://www.channelclub.com).

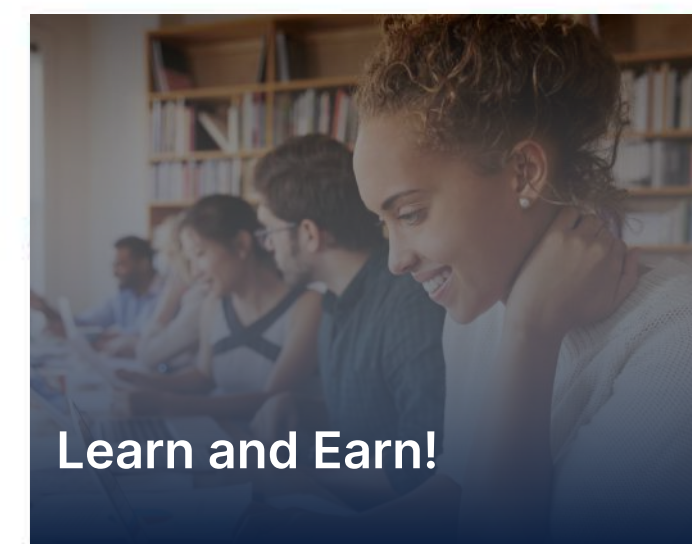
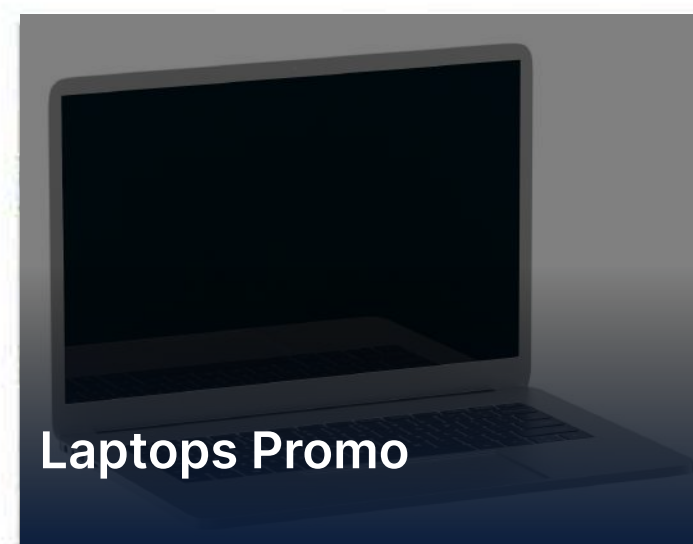
With the convenience of a reloadable Visa debit card, you have the flexibility to redeem your rewards for virtually anything you dare to dream about!

\*If you choose a physical card, please allow 6-8 weeks to receive your card in the mail. Activation details will be included with your physical rewards card. If you choose a virtual card, money will be loaded after a successful valid claim, and you will receive an email from the Channel Club to activate your account.

- All Categories
- Current Instore Customer Promotions
- Program Overview
- Learn How To Build & Submit Claims

# Resources

See current in-store promotions, “how to” information guides and easy-to-use tools to enhance your sales success.



JANUARY							FEBRUARY							MARCH						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
						1			1	2	3	4	5			1	2	3	4	5
2	3	4	5	6	7	8	6	7	8	9	10	11	12	6	7	8	9	10	11	12
9	10	11	12	13	14	15	13	14	15	16	17	18	19	13	14	15	16	17	18	19
16	17	18	19	20	21	22	20	21	22	23	24	25	26	20	21	22	23	24	25	26
23	24	25	26	27	28	29	27	28						27	28	29	30	31		
30	31																			

**PRESIDENTS DAY EVENT**  
FEBRUARY 9 - FEBRUARY 28, 2022

## Helpful Links

### FAQs

Find answers to some of the top questions.

[Learn more](#)

### Customer Support

Need help with something? Contact support!

[Learn more](#)

### About The Program

*Dare to Dream* for big rewards as you sell and earn

[Learn more](#)

# Customer Care

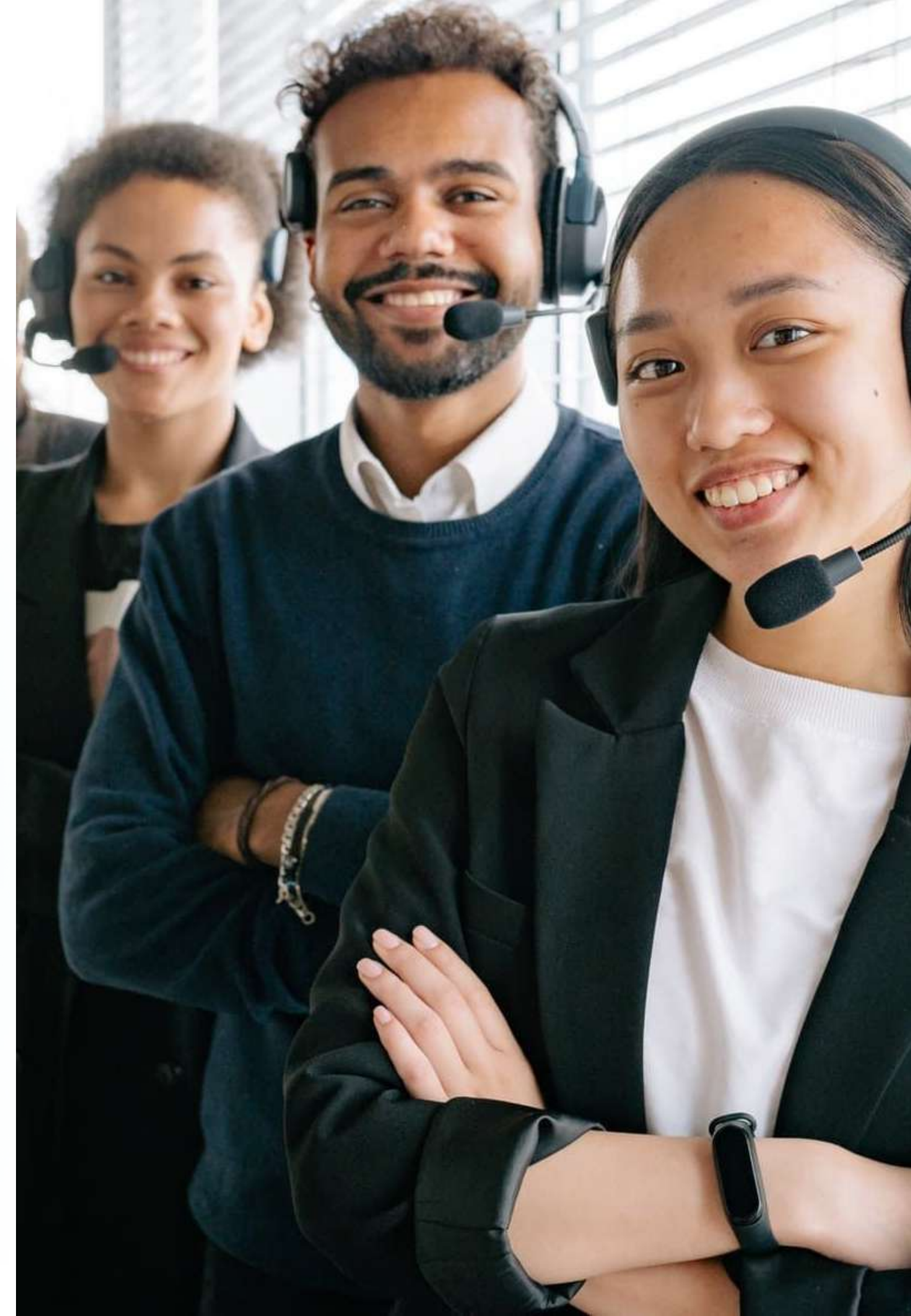
Our goal is to ensure that all your questions and inquiries are answered promptly. You can contact the dedicated Customer Care team by phone or email Monday to Friday 9:00am to 5:00pm EST.

**RSA Support Toll Free #  
1-866-209-6891**

**RSA Support Email Address  
support@channelclub.com**

Please click on the button below to access frequently asked questions about enrollment, setting up your profile, building a sales claim, reward payments and many other topics.

**FAQ**





**WELCOME TO  
THE CLUB**

